FCC Open Internet Rules

The following MMU disclosures are in reference to the FCC Open Internet Rules.

Service Description
MMU directly offers broadband services in the Manning market.

Service Offerings
Customers are provided service through cable modems at various speeds and pricing.

Performance
MMU offers a speed test to any user or customer, available at: http://www.speedtest.net

Congestion Management
MMU does not implement any congestion management techniques. MMU operates our network to accommodate the necessary traffic requirements. In the event of congestion, all traffic is classified as best effort.

Content, Applications, Service and Device Providers
As a full service Internet Service Provider, MMU delivers a full suite of Internet based applications, which include:
- Email
- Web Hosting
MMU does not discriminate any customer traffic. MMU utilizes the network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example, MMU does not manipulate our network to perform better for customers accessing MMU's email servers versus MMU customers accessing Google's Gmail.

Security Measures
In the event of Denial of Service (DoS), Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, MMU will implement inbound and outbound filtering on specific hosts. These actions will be performed to ensure reliability and availability of MMU's network. These actions will not be utilized for normal Internet applications and traffic.

Internet Acceptable Use Policy

Internet
All MMU Internet Customers are responsible for the policy written here. The MMU Internet Acceptable Use Policy (AUP) has been formulated with the following goals in mind:
• Ensure security, reliability and privacy of MMU Internet's systems and network, and the networks and systems of others.
• Avoid situations that may cause MMU Internet to incur civil liability.
• Maintain the image and reputation of MMU Internet as a responsible provider.
• Preserve the value of Internet resources as a conduit for free expression.
• Encourage the responsible use of net resources, discouraging practices which degrade the usability of network resources and thus the value of Internet services.
• Preserve the privacy and security of individual users.

Statement of Responsibility
The customer who registered the account is solely responsible for all access and actions taken with regard to the account. It is the account owner's responsibility to safeguard the account and to ensure that MMU's Internet Acceptable Use

Policies are honored. MMU Internet will hold the account owner responsible for any violations of the AUP.

MMU Internet enforces these policies with respect to MMU Internet customers only. We are not responsible for abusive actions which originate from other sites or networks on the Internet.

General Conduct

Customers are prohibited from transmitting on or through any of MMU Internet's services, any material that is, in MMU Internet's sole discretion, unlawful, obscene, threatening, abusive, libelous, hateful, or encourages conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any local, state, national or international law.

MMU Internet services may only be used for lawful purposes. Transmission, distribution, or storage of any information, data or material in violation of United States or state regulation or law, or by the common law, is prohibited. This includes, but is not limited to, material protected by copyright, trademark, trade secret, or any other statute. MMU Internet reserves the right to remove such illegal material from its servers.

The resale of MMU Internet products and services is not permitted, unless specifically permitted and documented in a written agreement.

Excessive Use

Subscribers may not use MMU's Residential Internet service plans to run a server or to provide network services to others. Examples of prohibited uses include, but are not limited to, running servers for electronic mail (POP3 or SMTP), http, https, FTP, IRC, DHCP, and multi-user interactive forums. An excessive usage level indicates sustained data downloading/uploading patterns at high volumes over many hours and consumes so much Internet bandwidth that other customer's Internet use could be impaired significantly. MMU may in its sole discretion elect to require the subscriber to purchase a General Internet service plan that meets his usage patterns, terminate the subscriber's Residential Internet service, or take steps to limit the subscriber's available Internet bandwidth to ensure the subscriber's usage is not excessive.

System and Network Security

Customers may not attempt to circumvent user authentication or security of any host, network, or account ("cracking"). This includes, but is not limited to, accessing data not intended for the customer, logging into a server or account the customer is not expressly authorized to access, or probing the security of other networks (such as running a SATAN scan or similar tool).

Customers may not attempt to interfere with service to any user, host, or network ("denial of service attacks"). This includes, but is not limited to, "flooding" of networks, deliberate attempts to overload a service, and attempts to "crash" a host.

Customers may not use any kind of program/script/command, or send messages of any kind, designed to interfere with a user's terminal session, via any means, locally or by the Internet.

Users who violate systems or network security may incur criminal or civil liability. MMU Internet will cooperate fully with investigations of violations of systems or network security at other sites, including cooperating with law enforcement authorities in the investigation of suspected criminal violations.

Email

MMU does not provide email services to our customers; however, harassment, whether through language, frequency, or size of messages, is prohibited. Customers are explicitly prohibited from sending unsolicited bulk mail messages ("junk mail" or "Spam"). This includes, but is not limited to, bulk-mailing of commercial advertising, informational announcements, and political tracts. Customers may not forward or otherwise propagate chain letters, whether or not the recipient wishes to receive such mailings. Malicious email, including but not limited to "mail-bombing" (flooding a user or site with very large or numerous pieces of email), is prohibited.

IRC (Internet Relay Chat)
MMU Internet is not liable for any communications made on IRC.

Internet Access
MMU Internet shall have no liability and no credits shall be given for any of the following referenced conditions arising out of interruptions, delays, or failures in transmission as well as:
• Transmission limitations caused by atmospheric and other conditions,
• System capacity limitations
• Equipment modifications, upgrades, relocations, failures, repairs and/or similar activities, and
• Negligence of MMU Internet.

MMU Internet therefore assumes no duty to provide uninterrupted service to you or your authorized dealer.

The failure of equipment or service not provided through NMU Internet facilities; and Acts of God, fire, riots, Government authorities or other cause beyond the control of MMU Internet.

Web/FTP Sites
Distribution of pornographic, indecent, or any offensive materials are prohibited when using MMU Internet's web/ftp space. Distribution of restricted software or materials in violation of copyrights or distribution licenses is prohibited. Distribution of materials which violate any local, state, or federal statutes is also prohibited.

Thank you for using MMU Internet and we hope you enjoy the Wonders, Entertainment, and Information that you can receive from Internet.